[Name of Recipient]

[Designation of Recipient]

[Hospital Name]

Date:

**Subject: Disappointment for the Mistreatment at the Hospital**

Dear Mr. / Mrs. [Name of the Recipient],

I am writing this letter to express my disappointment and regret for mistreatment I have faced at [mention Hospital Name]. My mother had a fracture in her leg bone on [mention Day]. I immediately rushed to the hospital so that I could get the treatment for her.

I must say that even being one of the biggest hospitals of the city, the hospital’s staff is completely non-cooperative and ill-mannered. It’s just like that they don’t understand the pains of the patients at all. Nurses were busy in their chit chat and the duty doctor was very loud and was just shouting at everybody.

After waiting for two hours, I was able to get treatment for my mother. I must say that it was quite a disappointing experience. Nobody visits the hospital for fun, right! They come to the hospital for better treatment and care. Therefore, all the staff must be cooperative and try to relax the patients and their caretakers instead of creating troubles for them.

I hope so that being [mention Designation of Recipient] of the hospital, you will take this into your special consideration. I am hopeful that you will take strict action against those who do not attend to their duties with professionalism.

Sincerely,

[Sender Name]

[Sender Signature]

[Sender Address]

[Sender Contact Details]